

KAELO DESTINATIONS RACK RATES

2027/2028

ALL RATES QUOTED IN USD

LUXURY COLLECTION

MASHATU GAME RESERVE

BOTSWANA



EUPHORBIA MASHATU (5*) 8 Luxury Safari Villas Children under 16 not permitted	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Per person per night sharing	\$ 1,965	\$ 2,100	\$ 2,415
Single supplement	\$ 980	\$ 1,050	\$ 1,210
Guide room*	\$ 490	\$ 525	\$ 605

INCLUSIONS: Accommodation, all meals, select beverages (local wines, spirits, beers, soft drinks, tea/coffee). Activities: option of a guided game walk & game drive or two guided game drives per night's stay, with up to four guests per shared vehicle.

Additional option of one adventure activity offered at Mashatu per day (cycling safari, ad hoc walking safari, horse safari, photographic hides & tuition, confluence visit, community visit & night drive), Wi-Fi & laundry. **Guide rate includes soft drinks, tea/coffee only.*

EXCLUSIONS: Premium imported beverages (champagnes, cognacs, wines, spirits); Curio Shop purchases, all items of a personal nature & gratuities. Select activities & add-on's: Serokolo Spa treatments (*in-room spa services available at additional cost*); PhotoMashatu's photographic vehicle; WalkMashatu full day walking safaris, and Night under the Stars.

KOLOKOLO SAFARI HOME (5*) Exclusive-use for up to 8 guests

Children of all ages welcome

	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Minimum house rate per night: 4 guests	\$ 4,200	\$ 4,725	\$ 5,250
Additional adults per extra adult per night	\$ 880	\$ 895	\$ 910
Additional children per extra child per night	\$ 460	\$ 475	\$ 490
Guide room*	\$ 240	\$ 265	\$ 280

INCLUSIONS: Accommodation, all meals prepared by a private chef in-house, select beverages (local wines, spirits, beers, soft drinks, tea/coffee). Activities: option of a guided game walk & game drive or two guided game drives per night's stay, confluence visit with one eight-seater vehicle for the group. Wi-Fi, laundry, & babysitting services. *Guide rate includes soft drinks, tea/coffee only.

EXCLUSIONS: Premium imported beverages (champagnes, cognacs, wines, spirits) all items of a personal nature & gratuities. All adventure activities offered at Mashatu i.e. cycling safaris, ad hoc walking safaris, horse safaris, photographic hides & tuition, community visits & night drives; PhotoMashatu's photographic vehicle, lens & body hire; WalkMashatu full day walking safaris – all available to book at an additional cost. Serokolo Spa treatments available in-house, pre-booking essential (*available at an additional cost*).

LUXURY COLLECTION

PAMBELE BEACH HOUSE

MOZAMBIQUE – 2027 ONLY



PAMBELE BEACH HOUSE (5*) Exclusive-use for up to 10 guests

Children of all ages welcome

	GREEN SEASON Nov to Jan	PEAK SEASON Mar to Oct
Minimum house rate per night: 1-6 guests	\$ 9,200	\$ 10,500
Additional guest rate per person per night	\$ 775	\$ 1,125
Additional rate per child per night (age 3-11)	\$ 450	\$ 590

INCLUSIONS: Exclusive-use of the beach house, villas & infinity pool with private guided use of the motorized catamaran and sanctuary-drive vehicle. All meals (breakfast, lunch, & dinner) & beverages (soft drinks, water, tea, coffee, juices, local beers, house spirits, & a curated selection of wines). Airport transfers: return road transfers Vilanculos <-> boat point. Boat transfers: return transfers Vilanculos <-> Pambele (45min). Activities: snorkelling, kayaking, fishing, seasonal whale-watching, birdwatching, boat & sanctuary excursions. Hosts: services of our on-site managers & team who will host guests & arrange all day-to-day activities. Complimentary Wi-Fi & laundry services. VAT/taxes, park fees & levies.

EXCLUSIONS: Road transfers and all flights to/from Vilanculos/Pambele. Helicopter transfers: for 3-night stays or less & for additional transfers - quoted on request as alternative to boat transfers. Personal medical & travel insurance. Visa procurement & associated fees. Medical-related costs, including any tests or vaccinations required for travel to or from Mozambique. Select premium beverages. Privately arranged or third-party activities. Scuba diving: must be requested in advance, quoted separately & arranged with an external licensed divemaster/instructor. Items of a personal nature.

MASHATU GAME RESERVE

BOTSWANA



MASHATU LODGE (4*) 14 Luxury Suites Children of all ages welcome	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Per person per night sharing	\$ 870	\$ 935	\$ 1,005
Single supplement	\$ 435	\$ 465	\$ 500
Children under 12 years	\$ 435	\$ 465	\$ 500
Guide room*	\$ 220	\$ 235	\$ 250

TULI SAFARI LODGE MASHATU (4*) 8 Luxury Tented Suites Children of all ages welcome	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Per person per night sharing	\$ 730	\$ 790	\$ 840
Single supplement	\$ 365	\$ 395	\$ 420
Children under 12 years	\$ 365	\$ 395	\$ 420
Guide room*	\$ 180	\$ 195	\$ 210

MASHATU TENT CAMP (3*) 8 Luxury Tents Children under 12 not permitted	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Per person per night sharing	\$ 665	\$ 720	\$ 765
Single supplement	\$ 335	\$ 360	\$ 385
Guide room*	\$ 165	\$ 180	\$ 190

INCLUSIONS (Mashatu Lodge, Tuli Safari Lodge Mashatu & Mashatu Tent Camp):

Accommodation, all meals, select beverages (local wines, spirits, and beers; soft drinks, teas and coffees, and refreshments on game drives/walks), Wi-Fi, and laundry. **Guide room rate includes teas and coffees only.* Option of a guided game walk and game drive **or** two guided game drives per night's stay. Kids@Mashatu activities and babysitting services. Only available at Mashatu Lodge, and Tuli Safari Lodge

EXCLUSIONS (Mashatu Lodge, Tuli Safari Lodge Mashatu & Mashatu Tent Camp):

All adventure activities offered at Mashatu i.e. cycling safaris, ad hoc walking safaris, horse safaris, photographic hides & tuition, community visits, confluence visit & night drives. Premium imported champagne, cognacs, wines, and spirits. Serokolo Spa treatments – available at the Spa only. WalkMashatu full day walking safaris and PhotoMashatu photographic vehicle, lens & body hire. Curio Shop purchases, all items of a personal nature and gratuities.

MASHATU GAME RESERVE

BOTSWANA



SHALIMPO & FIKA FUTU SAFARI CAMPS
Exclusive-use for up to 8 guests (Self-Catering)
 Children of all ages welcome

	GREEN SEASON Jan to Feb Nov to Dec	SHOULDER SEASON Mar to Jun	PEAK SEASON Jul to Oct
Minimum house rate per night (<i>4 guests</i>)	\$ 870	\$ 935	\$ 1,005
Additional adults per extra adult per night	\$ 220	\$ 235	\$ 250
Additional children per extra child per night	\$ 110	\$ 120	\$ 125

INCLUSIONS (Shalimpo & Fika Futi Safari Camps): Accommodation, Wi-Fi, laundry, and babysitting services.

EXCLUSIONS (Shalimpo & Fika Futi Safari Camps): All meals and beverages – food and beverages can be purchased from Mashatu and delivered to Shalimpo/Fika Futi prior to arrival on prior arrangement with Mashatu. Cycling Safaris, Night Drives, WalkMashatu tailored walking safaris (ad hoc / full day) and Nights Under the Stars, are available at the applicable quoted rate at the time of enquiry / booking. Horse Safaris, Community Visits, Serokolo Spa treatments and PhotoMashatu photographic hide sessions and vehicle hire are not available at / from Shalimpo and Fika Futi. All items of a personal nature and gratuities.

SPECIALS

Mashatu Pay Stay Special	Stay 4 Pay 3 (Not valid during peak season)
Mashatu Extended Stay Benefits	Stay 5 nights save 10% (Per Person Per Night Sharing) or Stay 7 nights save 15% (Per Person Night Sharing)
Mashatu Honeymoon Special	Stay 4 nights or more and receive 50% off your partner's stay
Mashatu Solo Traveller Special	Single supplement waived for solo travellers on stays of 4 nights or more. (Not valid during peak season)
Pambele Specials	1x one-way helicopter transfer on departure with a minimum 4-night stay 10% discount on bookings of 7+ consecutive nights

NOTE:

All specials are subject to availability and cannot be combined with other special offers. Payment required upon booking and is non-refundable.

MASHATU OVERALL INCLUSIONS & EXCLUSIONS

In addition to the inclusions & exclusions outlined for each property, the following services apply to all Mashatu properties:

All rates include Mashatu conservation levy, government bed levy, and VAT.

The following transfers and services are included in the rates for all Mashatu properties:

- Transfers within Mashatu Game Reserve: to and from Limpopo Valley Airfield / Pont Drift Border Post / Platjan Border Posts / Mathathane Village parking facility.
- Vehicle parking and car wash at Mathathane Village / Limpopo Valley Airfield.
- Cable car transfers across the Limpopo River at Pont Drift Border Post.
- Road transfers / flights provided by Mashatu Connect. Limpopo Valley International Airfield, passenger taxes and landing fees.

The following transfers are excluded from the rates for all Mashatu properties:

- Road transfers and flights arranged through Limpopo Valley Access, including associated passenger taxes and landing fees at Limpopo Valley International Airfield.

CONSERVATION FEE

A mandatory conservation levy is charged per person, per night, and is applicable to all guests staying at Mashatu Game Reserve. This levy contributes directly to the protection and preservation of the reserve's wildlife, habitats, and ongoing conservation initiatives.

**Pambele inclusions and exclusions provided under the property's rate section above.*

PROVISIONAL BOOKINGS

Standard Holding Period

Provisional bookings may be held for a maximum of 14 days (2 weeks) from the date of capture on booking reservation system. If not confirmed within this period, we reserve the right to release the booking.

Peak and High Season Exceptions

For bookings made within 90 days of travel during high season, peak season, provisional bookings may be held for a maximum of 7 days (1 week) before being released if unconfirmed. For bookings made within 30 days of travel, a provisional booking will be held for a maximum of 2 business days/48 hours, before being released if unconfirmed.

Green and Shoulder Season Exceptions

For bookings made more than 12 months in advance during green or shoulder seasons, provisional bookings may be held for a maximum of 21 days (3 weeks).

Full terms & conditions can be found on your reservation summary and at kaelodestinations.com / mashatu.com / pambele.co.mz

PAYMENTS

PAYMENT DETAILS	CANCELLATION POLICY	DEPOSIT POLICY
<p>Bank Transfers</p> <p>Please ensure that a copy of the bank transfer slip, together with your reservation details, is emailed to the reservations office. If you have any concerns about making payments directly into our bank account, you may contact our reservations office at +27 (0)31 761 3440 to verify the banking details. Kaelo Destinations cannot be held liable for payments made to incorrect accounts. All bank charges are the responsibility of the guest or travel company making the transfer. Exchange rates for ZAR (Nedbank) or BWP (First National Bank), as supplied to Kaelo Destinations on the date of agreement, will apply for currency conversion purposes.</p> <p>Credit Card Payments</p> <p>MasterCard, Visa, and American Express are accepted for prepaid foreign currency reservations at Mashatu Nature Reserve only. MasterCard and Visa are accepted at all camps in South African Rand (ZAR) and Botswana Pula (BWP), respectively. American Express is accepted at all camps but only in ZAR. Diners Club cards are not accepted. All credit card payments require a letter of authorisation signed by the cardholder. The credit card used for deposits or prepayments must be presented at check-in, along with the cardholder's passport, for verification.</p> <p>Payment Terms</p> <p>Payments must be received by Kaelo Destinations on the stipulated dates. If payments are not received, Kaelo Destinations reserves the right to cancel the reservation. Please note that cheques are not accepted as a form of payment.</p> <p>Arrangements can be made to convert this into ZAR, BWP, Mozambique Metical using the exchange rate supplied to Kaelo Destinations by our bank.</p> <p><i>*No credit card facilities available at Pambele Mozambique</i></p>	<p>10% cancellation administration fee if cancelled more than 90 days prior to arrival.</p> <p>25% cancellation fee if cancelled less than 90 days prior to arrival i.e., 90 to 60 days.</p> <p>75% cancellation fee if cancelled less than 59 days prior to arrival i.e., 59 to 31 days.</p> <p>100% cancellation fee if cancelled less than 30 days prior to arrival.</p> <p>No-shows or early departures: 100% of total booking value charged.</p>	<p>A 25% deposit of the total booking value is required within 7 days of booking confirmation.</p> <p>The remaining 75% balance is payable no later than 60 days prior to arrival.</p> <p>Failure to make payment within the required timeframe will result in the automatic release of the reservation.</p>

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